



**DECANT POLICY
CONSULTATION
Feedback Booklet**

19TH MAY 2016

Following our tenant consultation on 19th May 2016 I wanted to inform you of how your feedback has contributed to the shaping of new policy.

What was the aim of the consultation?

We wanted tenants views and opinions on costs associated with the decant process from tenants who had actually gone through this themselves.

How the focus groups were run

We invited tenants from Cysgod Y Gogarth who had been decanted along to a card game based on questions from the policy.

Feedback and comments from the consultation: -

- Tenants agreed that the price of a Rover bus ticket should be paid but specified it is now £17.50.
- The group suggested a mileage should be paid for use of a car for school runs if the tenant has a car.

- Laundry costs for one person £5, family £10 but need to consider if able to produce a receipt.
- All group agreed £20 per adult and £10 per child acceptable if tenant has to eat out.
- Group suggested £150 for a cooker is not enough
- Window coverings group said to suggest £30 as an amount but will consider size of windows.
- £150 for flooring suggested amount but will review individually.
- All agreed with up to £300 for removals.
- All agreed with royal mail cost for redirection of mail after two weeks.
- All agreed with 50% of rent to be paid to family or friends if staying with them.

What happened next?

Policy has been updated and is now in use.